



RESIDENT RIGHTS

LICENSED HOUSING PROGRAMS FOR ADULTS (Part 595)

While you are in this program, you have rights, which may be limited only for clinical reasons.

These rights include:

- ◆ A safe and sanitary environment;
- ◆ A balanced and nutritious diet;
- ◆ Practice of religion;
- ◆ Freedom from abuse and mistreatment by employees or other residents of the facility;
- ◆ A reasonable amount of safe storage space for clothing and other personal property;
- ◆ A reasonable degree of privacy in sleeping, bathing and toileting areas;
- ◆ Receiving visitors at reasonable times, authorizing those family members and other adults who will be given priority to visit having privacy when visited and communicating freely with persons concerned with your welfare;
- ◆ Receiving your personal needs allowance and using it as you choose;
- ◆ Receiving a written residency agreement;
- ◆ Assistance in negotiating evictions by landlords;
- ◆ Accessing a resident's council or other means to participate in establishing house rules;
- ◆ Residing in a smoke-free environment; and
- ◆ Bringing any questions or complaints to:

Facility Director/Designee: Thomas J. Whitney

Office Address: 715 Central Avenue • Dunkirk, NY 14048

Office Telephone: 716-366-3200

NYS Justice Center: 1-855-373-2122 TOLL FREE

1-855-373-2123 TTY

Mental Hygiene Legal Service: 716-845-3650 Buffalo Office

(Allegany, Cattaraugus, Chautauqua & Erie Co.)

Office of Mental Health (OMH): 1-800-597-8481 TOLL FREE

OMH WNY Field Office: 716-533-4075